

## **Fees Policy**

It is the aim of this practice that patients are always aware of any fees that they will have to pay before treatment starts, including the details of the treatment to be provided and whether it is being provided privately or under the National Health Service. Patients will also be aware of when their fees will be due.

To achieve this aim:

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- A treatment fee price list is displayed in the waiting room, in the practice brochure and on the
  web site
- Estimates are provided by Treatment Plan form for each patient to sign before treatment starts
- A new estimate is provided if there is a change in a treatment plan and the patient will be asked to sign it before the changed treatment commences
- Where guarantees are given, the conditions are explained to the patient

This policy should be read in conjunction with the Patient Payment Policy (M 233-PPY) and the Treatment Planning Policy (M 233-TRP).



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